

**552.216-74 TASK-ORDER AND DELIVERY-ORDER  
OMBUDSMAN (AUG 2010)**

GSA has designated a Task-Order and Delivery-Order Ombudsman who will review complaints from contractors and ensure that they are afforded a fair opportunity for consideration in the award of task or delivery orders under Indefinite Delivery/Indefinite Quantity (ID/IQ) contracts, consistent with the procedures in the contract. Written complaints shall be submitted to the Ombudsman, with a copy to the Contracting Officer.

In the case that the contractor is not satisfied with the resolution of the complaint by the GSA Task-Order and Delivery-Order Ombudsman, the contractor may follow the procedures outlined in subpart 33.1.

The GSA Ombudsman is the Director, Office of Acquisition Integrity located at:

General Services Administration (GSA),  
Office of Governmentwide Policy (OGP),  
Office of Acquisition Policy (MV),  
Acquisition Integrity Division (MVA),  
1800 F Street, NW., Room 4014,  
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